



HOUSING AUTHORITY of the County of Butte

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(800) 564-2999 Butte County Only
WEBSITE: www.butte-housing.com
2039 Forest Avenue • Chico, CA 95928

HMS PAL™ LANDLORD PORTAL

Landlords can use HMS PAL™ regardless of whether you are currently signed up for Direct Deposit. You will be able to view an 18 month payment history and current year to date totals 24 hours a day. Your most current payment data will be available online on the day following a check run process.

Please check it out today by following these four easy steps:

1. Go to the follow website on your computer: www.hmsforweb.com/pal
2. Complete the registration by following the on screen instructions. (Registration requires you have an email address.)^{*see below}
3. One registered, login and check your payment history and print out individual payment information.
4. Receive payment email notifications by selecting to turn on email notifications after you login to HMS PAL™ by clicking on "Email Settings" in the left menu. The email will let you know that your current month's statement is available online, and it will provide you with a link that will bring you to the login page.

If you have questions about how to use HMS PAL™ please check the FAQ (Frequently asked Questions) link provided throughout the HMS PAL™ website. If you forget your username or password, there is a "Forgot Password" link below the login dialogue that will email that information to your email address. If you have technical problems with the HMS PAL™ site, you can email support@hmsforweb.com for assistance. If you have questions about payment dates, payment amounts, etc, you should contact HACB directly.

By implementing direct deposit and HMS PAL™, HACB hopes to offer an easier and more convenient method for you to verify Housing Assistance Payment (HAP) information on a monthly basis. For any questions or comments regarding HMS PAL™, please email: support@hmsforweb.com.

*If you do not have an e-mail account, you can sign up for a free account at www.hotmail.com, www.gmail.com, www.msn.com, or www.yahoo.com. Obtain the email address before registering on the HMS PAL™ site.



The Housing Authority is an equal opportunity employer and housing provider.

